

QUALITY POLICY STATEMENT

Element Consulting Engineers (Pty) Ltd (ECE) is a multi-disciplinary consulting company focusing on Project Design, Project and Contract Management.


ECE aims to achieve and maintain a high standard of quality by striving to satisfy the needs of our clients. ECE utilises its management skills and resources efficiently and cost-effectively to produce projects as required by ISO 9001:2015 (5.2).

We have the following systems and procedures in place to support us in achieving customer satisfaction:

- ❖ Customer feedback
- ❖ Customer Complaints Procedure
- ❖ Monitoring of suppliers
- ❖ Conducting Management Reviews
- ❖ Regular auditing of our internal processes
- ❖ Quality objectives

Our Strategic quality objectives:

- To deliver our projects in time, within budget and to the standard of quality required by our clients;
- To create and maintain a culture of quality within the company;
- Train staff to be competent and to apply attention to detail;
- To meet all statutory and legal requirements;
- That quality is upheld, continually improved and supported by management at all levels;
- Ensure that the Quality Management System is communicated, understood and applied by the organisation.



Francois Ryke

Chief Executive Officer: 26 August 2019